



Preparing For Home

A Discharge and Telephone Guide for Patients on 6 West

At the Hospital

When you are ready to be discharged from the hospital, we want to assure you that you are healthy enough to go home and make sure that you are fully prepared. You may be sent home with challenging home care instructions and we want you and your caregivers to feel confident in your ability to provide care at home.

Here are some tips on how to have a smooth transition:

- Write down any questions you have for your doctor or nurse before you leave.
- Make sure you have received your written discharge instructions from your doctor and that you and your caregivers have had time to discuss them with your nurse.
- If you think you will need assistance when you get home, please ask your nurse to contact your Case Manager, who can help you arrange home care services.

At Home

Call the 6 West Nursing Station at 716-845-4562 if any issues arise before your first post op appointment in your Center. Please don't hesitate to call us with questions or concerns.

All numbers are area code 716 unless otherwise indicated.

GI Patients

GI Medicine and Surgery.....845-4005

STS Patients

Soft Tissue Medicine and Surgery.....845-3180

URS Patients

Urology Medicine and Surgery.....845-3159

General

Central Access Call Center (24/7).....845-2300

Roswell general & event info.....1-800-ROSWELL (767-9355)

Social Work.....845-8022

Survivorship & Supportive Care.....845-4800

Rehabilitation Services (OT, PT).....845-3271

Resource Center for Patients and Families.....845-8659

Tobacco Treatment Services (patients).....845-1300 ext. 7851

New York State Quitline.....866-NY-QUITS (866-697-8487)

Public Safety (Security).....845-3069

Medical Records/Release of Information.....845-5990 or 8729

Financial Assistance.....845-4782

Patient Accounts - Hospital bill.....845-8220

Patient Accounts - Physician bill.....877-375-3784

Patient Advocates.....845-1365 or 845-2981

Social Security Assistance.....845-5969

Disability Forms Assistance.....845-1623 or 845-5969

